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# PUNJABI UNIVERSITY, PATIALA

(Established Under Punjab Act No. 35 of 1961)

## EXAMINATION BRANCH

To,

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Sub. : **Quotation for Payment Gateway or Online Fee Collection Portal**

Dear Sir,

We are looking for the online payment gateway or portal to facilitate online payment to all the interested applicants through our web based Examination Enquiry System.

**Overall Process for the Online Payment of Fees is as:** An online applicant, if interested in making online payment of any type of fee will be allowed to make payment through DEBIT CARD, CREDIT CARD, RTGS, WALLET, NET BANKING, NEFT or at CASH Counter. Applicant will deposit fees through secure connection on website by directing him to your portal or Payment Gateway. Payment Gateway or Portal receives the transaction through the secure Internet connection, encrypts it and submits an authorization to the applicant's bank. Issuing bank, if approves, the request and sends a response back through the Payment Gateway or portal to the website, the University will register the enquiry successfully. The Payment Gateway sends a settlement request to the Merchant's Website immediately on the successful completion of the transaction so as to enable us to end the process. The Payment Gateway will make real time transfer or deposit the amount then to the Merchant's Bank at the same time. **All these transactions are no call-back transactions. Where fees deposited cannot be withdrawn without the Merchant's approval.** A transaction MIS is shared on a real-time/daily basis with the Merchant on the successfully processed transactions, matching with the funds credit.

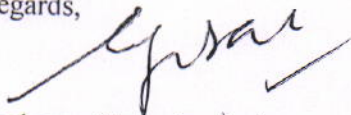
### **Critical requirements from an Aggregator/ Banking Partner (Internet Payment Gateway):**

1. Robust and reliable solution that is scalable.
2. Branches in the Jurisdiction Area of Punjabi University, Patiala; Punjab (Both Urban and Rural) and in another places to facilitate slip pay-in facility to applicants for submitting any type of examination related form/fees.
3. IPG set-up cost.
4. Transaction failure rate.
5. Per transaction commission charges.

6. Funds transfer time to Merchant's Bank.
7. Superior service support under an agreed SLA, that stipulates the service delivery, cut-offs and nature of output from Aggregator and/ or Banking Partner.
8. Annual Maintenance Cost/ Continuation Fees
9. Test kit for Merchant's Software Development Team to allow application development and its testing before actually rolling out the application.
10. Technical Requirements specified by IPG Bank/ Aggregator.
11. Security measures observed by IPG Bank/ Aggregator.
12. Mode of payment required - DEBIT CARD, CREDIT CARD, RTGS, WALLET, NET BANKING, NEFT and CASH COUNTER.
13. Any third party agreement required or not.
14. SMS facility to inform the student for fee submission.
15. Online Portal required with some fields like Course / Registration No. / Roll No./ Fee amount / Fee Purpose/ Date / Name / Father's Name / Mother's Name etc.
16. MIS reporting facility to Merchant and reconciliation capabilities that meet various audit purposes.
17. Real Time Reports generation required about Candidates information (like Course / Registration No. / Roll No./ Fee amount / Fee Purpose/ Date / Name / Father's Name / Mother's Name etc.)
18. Staff training (if required) to handle the system.
19. Minimum scope of work will be around 20,000 candidates per session.
20. Requirement from the University, if any.

Please send your quotation in a sealed envelope with the heading "QUOTATION FOR PAYMENT GATEWAY" to the Registrar, Punjabi University, Patiala-147002 (to be delivered at Examination Branch, Punjabi University, Patiala) within 15 days from the date of despatch.

With regards,



Prof. Incharge (Examination)

- Note :
1. PowerPoint Presentation can be asked to shown by the company at short notice.
  2. Please mention hidden charges, if any.
  3. For any further query, please contact :  
(1) Dr. Prabhleen Singh (9872812345) (2) Sh. Sukhvinder Singh (9501003548)